

Cookies on our websites

All Examinare's websites and owned external services sites contain so-called Cookies. Cookies allow the website to remember important information that makes your visit to the website more comfortable. Some functions rely on Cookies to function and it is important that you note what cookies to allow and what cookies you can block.

What are cookies and how do we use cookies?

Cookies is a small text file that is placed on the computer by a web server and acts as an ID card. Cookies allow the website to remember important information that makes your visit to the website more comfortable. Like most other websites, Examinare's cookies are used to enhance your internet experience as follows:

- You have logged in to the site and will not need to log in again on the next page visit.
- Help you to keep track of the items that you have added to your shopping cart or the service you are ordering.
- Customize our page/services according to the user preferences you have specified.
- Count the number of users and traffic. By understanding how the site is used, we can develop and improve it. **(No personal information is recorded)**
- Customize our services, so that you get ads that are relevant to you. (In some cases, never inside our tools)
- Collect and analyse behavioural data based on the use of website and services in order to enhance the user experience and also enable personalized communication and message to the user. **(No personal information is recorded)**

There are two types of cookies and both are used on Examinare's websites. One type, called Permanent Cookie, saves a file that is left on the visitor's computer. For example, it is used to customize a site according to the visitor's wishes, choices and interests, as well as for the statistical follow-up.

The other type is called Session Cookie. While a visitor is on a webpage, it is temporarily stored in memory of the visitor's computer. Session Cookies will disappear, when you close your browser or will live according to your own browser settings Examinare's websites also use third party cookies for, among other things, Google Analytics and Remarketing. The purpose is to understand how our sites are used and be able to improve it, as well as to do targeted advertising. If you do not want to receive cookies, you can change your settings for cookies in your browser, and you can also block cookies. Please note, that if you block cookies, you will not be able to use all the features on Examinare's websites.

List of Cookies and websites belonging to Examinare.

Since Examinare is providing the customers with not only one, but multiple services, it would be a very long document, if we list them all. Therefore to keep it a little bit shorter we have listed the type of websites and the way Cookies and Information is handled. [There is also more detailed information accessible here in our Privacy Policy.](#)

Survey Tool Sites

Survey Tool Sites include country based websites for promoting Examinare Survey Tool. The websites are country based extensions of Examinare name, for example, but not limited to: examinare.se, examinare.ru.

Examinare Chat

To give an excellent service to existing customers and new contacts we use a chat tool that is self-hosted by us. In this chat tool we record place, but never personal information, if not entered by you. To block the Examinare chat you can safely block the following cookies from domain chat.examinare.com:

- PHPSESSID
- lastactivity
- usrsession

Blocking any of the cookies from Examinare chat will make it impossible for you to contact us by chat.

Information that is recorded by the chat functionality without chatting with us:

- Country and in some cases City from your Internet Service Provider. (Not personal information)
- Duration of visit and what pages were visited.

The information you are entering into our chat widget:

- Name
- E-mail
- Message
- Phone number
- Chat Log

This information is recorded in a database during the chat conversation. When the conversation ends the information is held in a database after the chat has been closed. All information can be requested to be removed by contacting us.

[See more information here in our Privacy Policy.](#)

Examinare.com

Examinare.com is used for communicating with Examinare's business services and does not use Cookies originating from Examinare website.

The information you enter into forms on the website will be sent to email and to the ticket management system used internally inside Examinare.

Customer Zones

Examinare Customer Zones handle all data with encrypted connections. In the communication, there is only a SESSION Cookie with the name SESSIONID saved (can differ depending on proxy technology). In this cookie, there is only a serial number that helps you to be logged into the customer zone.

Domains: myzone.examinare.com and myzone.buyfrominternet.com

No personal information is written in any Cookies.

Ordering Processes and Checkouts.

During the order process of a service from Examinare, the website is based on the above-mentioned Customer Zone, but uses Cookies to capture when your customer profile has been created to identify your login during the checkout process.

Examinare External Services.

Under Examinare External Services our own added products and services are meant, for example, but not limited to :

- Stay Evaluator
- Clinic Evaluator
- Why Cancel
- Delivery Control Survey / Leveranskontroll
- Food Evaluator

When you are visiting the websites as a visitor, there are no Cookies being sent to your browser. However, when you are signing into Examinare External Service, a Session Cookie is used to identify your browser as a logged in person.

Examinare Hosting / Buy From Internet

Examinare has a hosting service for both websites and survey related projects and these services have their own regulations regarding data storage. The website has no cookies, but the ordering page as the above chapter "Customer Zones" uses Cookies to capture when your customer profile has been created to identify your login during the checkout process.

Cookies Overview List.

Here is an overview of the website cookies mentioned above. All of our websites are more or less using the same structure.

Company	Cookie usage
Examinare AB	Website Functionality and Ordering
Uptime Robot	Uptime Alerts
Examinare AB	Chat Tool (chat.examinare.com)
Google	Behaviour-tracking (Adwords)
Hotjar	Behaviour-tracking
Facebook	Facebook advertisement when applicable

More Security Information.

[For more information about Security on our Servers, click here.](#)

[For more information about your privacy read our Privacy Policy here.](#)

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